

# 2023 Annual Report

Working in Partnership with the community to empower residents to improve their physical, social, and economic well-being.











## A Note from Our Executive Director

Dear Respected Stakeholders Over the past year, the world has to encounter the COVID-19 pandemic, which trigger a global health crisis and consequently adversely impacting the global economic growth.

Fauget Technology is mindful that the pandemic has affected every aspect of our lives. Our top priority is the safety and health of employees, and the company implemented a series of health protocols, in line with government recommendations. During these challenging times, we remain commited to providing quality products and services to our customers.



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### The Three Parts of Our Board of Directors



#### **The Low-Income Sector**

At least 1/3 of our board are low-income or have been elected to represent lowincome individuals in our community.



#### Elected Officials 1/3 of our board must be locally elected officials.

**Community** The remaining are other members of the community. We are grateful for our Board of Directors, who guide our agency at the highest level. The board provides fiscal oversight, program direction, but also speaks on behalf of the community as a whole.

As a Community Action agency, we are dedicated to have a tripartite board, meaning it has 3 parts. These 3 parts are described to the left.

#### Thank you to the members who served in 2023

Stacie Zachman - Board Chair Lynn Kissock - Vice Chair Rebecca Calvin - Sectretary Shannah Mulvihill - Treasurer Bruce Anderson Stacy Anderson Wayne Bauernschmidtt Mark Daleiden Tina Diedrick

Katie Edberg Jen Greenhagen Jeanne Holland Luke McClain Stephanie Pula Cory Rilea Kat Smith Mary Wetter

### A Year In Review 2023 Highlights



### **WIC Moves to Monticello**

In January 2023, the WIC team moved their primary clinic to Monticello, just as in-person appointments returned for the first time since the pandemic. It was a blessing to bring everyone back together in a welcominging, family- friendly space. With the extra space, we were even able to host dietitic interns to help parents teach their children healthy eating habits. One week a month, the staff will still hold a temporary clinic at Zion Lutheran Church in Buffalo.



### **New Buses for Head Start**

WCCA was approved to purchase 3 new buses to transport children to our classrooms! Transportation is a challenge for many low-income families. Program-provided transportation can relieve stress and increase attendance and engagement. Plus, our preschool-aged children love being picked up by the bus to go to school. It's an exciting way to start the day.



### WCCA Receives National Recognition

At the 2023 national conference, WCCA was one of 8 agencies across the country recognized for achieving the Bronze level of Pathways to Excellence. WCCA's Board of Directors, Leadership Team, and Staff have dedicated themselves to striving for excellence in everything we do. While compliance is a requirement, excellence is a choice. We believe that our community deserves an excellent agency.



### Self-Sufficiency Manager Earns CCAP

The Certified Community Action Professional (CCAP) is a national credential that recognizes individuals who have demonstrated knowledge and application of the core competencies required to effectively carry out the vision, mission, purpose, and values of the Community Action movement. Achieving this certification is rigorous and a huge accomplishment. Including Mandy, only four individuals have been certified in WCCA's history. Congratulations Mandy! We are also proud to share that four more employees committed to pursuing the credential over the next few years!



### **An Office Refresh**

When the County moved into the new Government Center, WCCA was able to take some of the cubicles out of the old buildings. Leveraging this opportunity, the Maple Lake office got an updated look. New paint, fresh carpet, and a new layout allowed us to expand our client spaces, create a staff wellness room, and create a new collaboration space for staff meetings. Plus! The addition of the wellness room, and help from WC Public Health, allowed WCCA to be named a Breastfeeding Friendly Workplace by the MN Department of Health!

### **OUR MISSION**

Working in partnership with the community to empower residents to improve their physical, social and economic well-being.

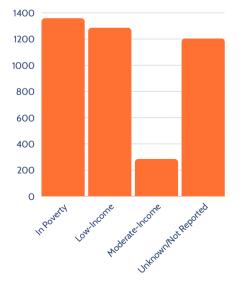
### The Four Pillars of Programming

### SELF-SUFFICENCY HOUSING | MNsure Navigation | Tax Preparation | | Energy Assistance | Weatherization | | Senior Assisted Transportation | | Foreclosure Prevention | | Senior Homemaker | Thrift Shop | | Transitional Housing | NUTRITION | Food Shelf | Backpack Program |

| Emergency Food Box Network | | Mobile Food Shelf | WIC |

#### EDUCATION | Head Start | Early Head Start |

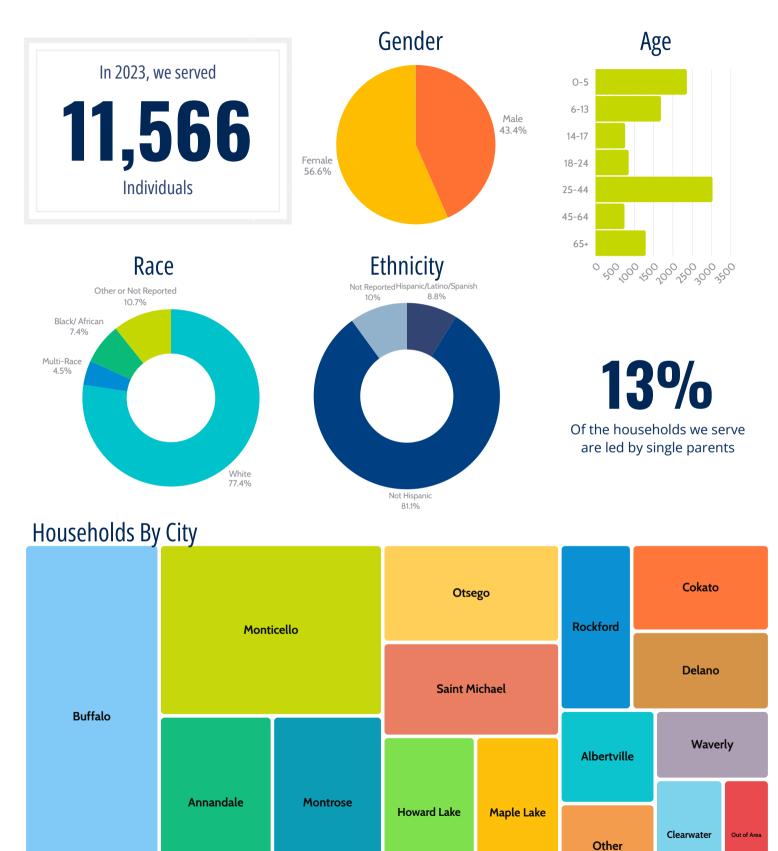
### Poverty Status According to Annual Household Income



	Definition	Individual Income	Family of 4 Income
In Poverty	100 % of Poverty	\$14,580	\$30,000
Low-Income	101-200% of Poverty	\$29,160	\$60,000
Moderate-Income	201-300% of Poverty	\$43,740	\$90,000

The poverty guidelines are a federal poverty measure that is issued each year by the Department of Health and Human Services (HHS). The guidelines are used for administrative purposes — for instance, determining financial eligibility for programming. By reviewing the table above, you'll see a range of household income for a family to be considered in poverty, low-income, or moderate-income.

### Who We Serve



Our program participants accomplish amazing things every day. Our WCCA staff come alongside to provide encouragment along the way. One of these stories is now documented In an 11- minute video.

A story to Inspire

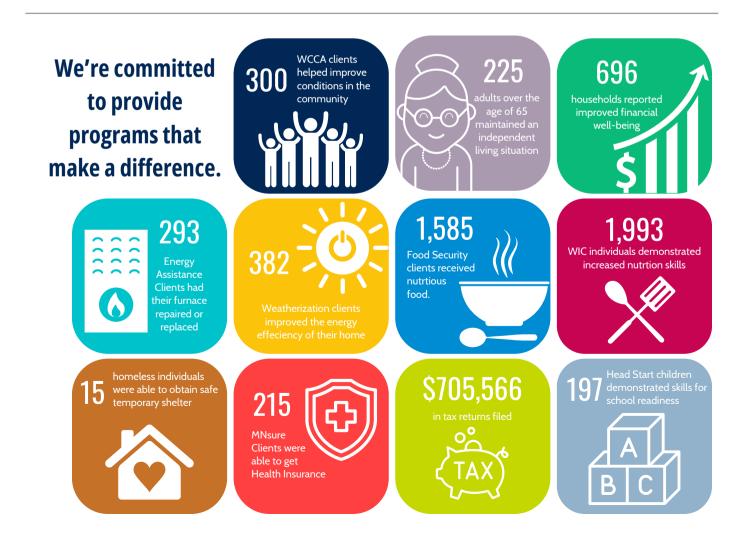
Nearly a decade ago Katie was at a low point of her life. She was a single mom, didn't have a job, lived with her parents, and in an abusive relationship. When things get overwhelming, it's can be easy to give up. Katie didn't give up, she reached out to WCCA. "I am different person today because of WCCA."

Today, Katie is still a single mom. She owns her own home, works a full-time job, and did the hard work of getting out of the abusive relationship. She is a passionate advocate. First for her children, but second for her community as she serves on the Low-Income Sector of the WCCA Board of Directors.



Watch the whole video on our website!

Go to <u>www.wccaweb.com</u> to watch "Katie's Story".

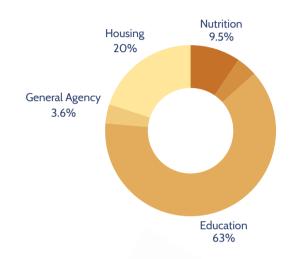


## **Financial Overview**

### Revenue

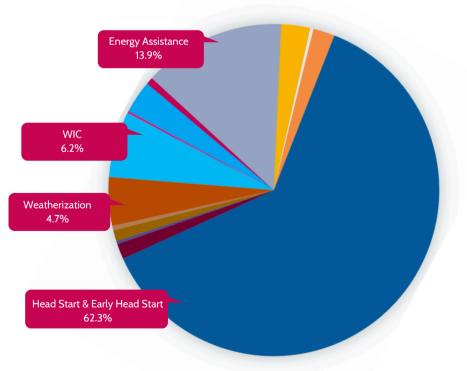
WCCA is a private non-profit that utilizes grants and donations to provide services needed in our community. The data below outlines where the funding originated and the pie chart outlines the funding received by each program pillar.

Federal Grants	\$4,128,650 (72.3%)
State Grants	\$674,078 (11.8%)
Local Grants	\$66,937 (1.2%)
Other Local Revenue	\$39,643 (0.7%)
Other Revenue	\$137,006 (2.4%)
In-Kind	\$663,535 (11.6%)



### **Expenses**

Aging Services	\$185,214 (3.2%)
COVID Response	\$39,006 (0.7%)
Energy Assistance	\$801,325 (13.9%)
Food Security	\$162,574 (2.8%)
Foreclosure	\$18,712 (0.3%)
General Agency Support & Projects	\$121,390 (2.1%)
Head Start & Early Head Start	. \$3,587,344 (62.3%)
Home Buyer Services	\$9,506 (0.2%)
MNsure Navigator Services	\$85,516 (1.5%)
Tax Prep	\$25,286 (0.4%)
Thrift Shop	\$18,734 (0.3%)
Transitional Housing	\$60,577 (1.1%)
Weatherization	\$272,529 (4.7%)
WIC	\$371,442 (6.4%)



\*\*\* Expenses do not include In-Kind\*\*\*

### NATIONWIDE, AGENCIES LIKE OURS MAKE THE COMMUNITY ACTION PROMISE

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. *We care about the entire community* and we are dedicated to helping people help themselves and each other.





### **CONTACT INFORMATION**

**Q** 

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### LOCATIONS

Main Office Location Maple Lake

Food Shelf & Thrift Shop Waverly

<u>WIC Clinics</u> Monticello Buffalo (occasional) Head Start Locations Annandale Buffalo Delano Howard Lake Monticello Montrose Otsego Rogers

